

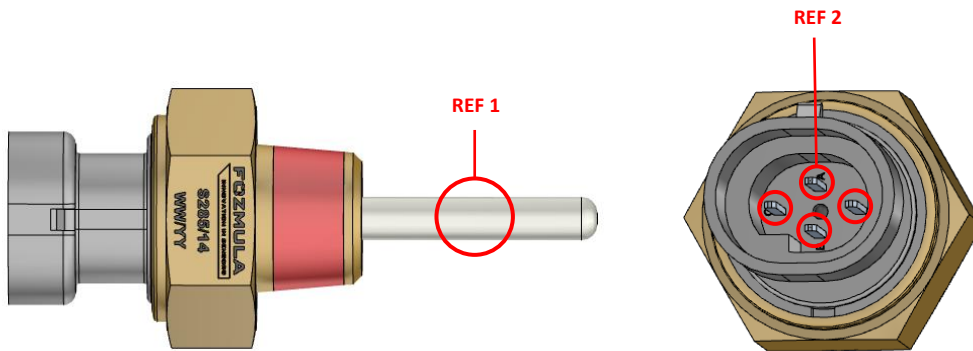
## S291 Troubleshooting

We are sorry that you are experiencing issues with one of our products. Hopefully, this brief troubleshooting guide will help quickly resolve the problem.

*First, please verify that the product matches that specified on the purchase order and specification sheet.*

If you are satisfied that you have the correct part, please check the following (refer to product diagram):

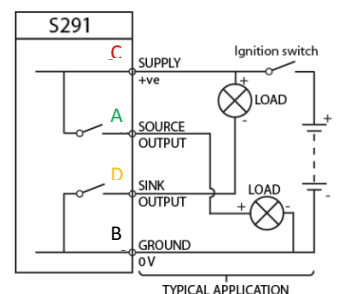
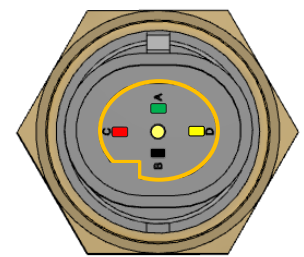
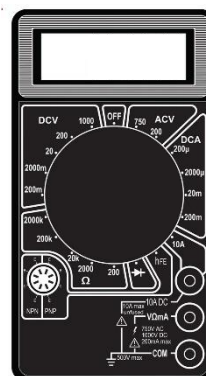
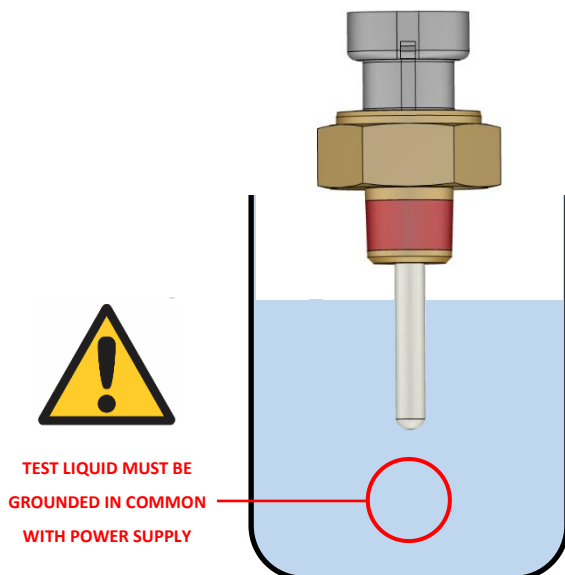
1	Check the probe is not damaged (REF 1).
2	Check the connector/*harness pins are straight and clean. *(If applicable) (REF 2).
3	Confirm there is an established power source to the unit within electrical ratings.
4	Terminal / harness connection is correctly located.
5	Application is grounded in common with the power source, including the liquid.



Product Diagram - for illustration purposes only; actual connector / harness types may vary.

Access to Bench test equipment?

Please refer to Installation instructions [click here](#)



NOTE: IF SINK ONLY OUTPUT IS REQUIRED THEN PIN A IS NOT USED.

Unable to resolve the issue?

Please contact Fozmula Quality Dept or [click here](#) to request an RMA form.

Fozmula Quality Department: [troubleshooting@fozmula.com](mailto:troubleshooting@fozmula.com) +44(0)1926 466707.